Region 10 Genesee • Lapeer • Sanilac • St. Clair Counties

GROUP MEETING: Region 10 PIHP Board

PLACE: Lapeer Community Mental Health

1570 Suncrest Dr., Lapeer, MI

DATE: January 18, 2019

TIME: 9:00 a.m.

PRESIDING: Lori Curtiss, Chairperson

PRESENT: Lori Curtiss, Ronald Barnard, Wanda Cole, Dr. Niketa Dani, DeElla Johnson, Gary

Jones, Linda Keller, Elva Mills, Ed Priemer, Wayne Strandberg

ABSENT: Steve Armstrong, Terry Bankert, Joyce Johnson, Robert Kozfkay, Ed Rieves

ALSO PRESENT: Region 10 PIHP Staff: Jim Johnson, CEO; Richard Carpenter, CFO-Rehmann; Pattie

Hayes, CIO; Kristen Potthoff, Administrative Director; Robin Kalbfleisch, Recording

Secretary

CMH Staff: Wil Morris, Sanilac CMH; Lauren Emmons, Lapeer CMH

GUESTS: Aaron Wells, Rehmann

I. CALL TO ORDER

The meeting was called to order at 9:00 p.m. by Chairperson Curtiss.

II. CITIZENS WISHING TO ADDRESS THE BOARD

None

III. AGENDA CHANGES

It was moved by Ms. Cole, seconded by Ms. Keller, to approve the meeting agenda as presented. **MOTION CARRIED**

IV. APPROVAL OF PREVIOUS MEETING MINUTES

It was moved by Mr. Priemer, seconded by Ms. Mills, to approve the December 21, 2018 meeting minutes as presented. **MOTION CARRIED**

V. FINANCE

A. FY2018 Budget

1. Monthly Finance Report – October 2018 (Action) Presented by Mr. Carpenter.

2. Monthly Payment Report – October 2018 (Action)

Presented by Mr. Carpenter. He stated it has payments to providers and the HRA payments.

3. Monthly Finance Report – November 2018 (Action)

Mr. Carpenter presented and stated that eligibles are down slightly from the prior year, but we tend to see this at the beginning of the year due to the redetermination of Medicaid eligibility. The revenue is higher than last year at this time due to the supplemental received in July, August, and September. The HAB revenue is lower, but we will get retroactive payments in the next 5 months so that should be back up in March.

There is currently a surplus of \$2.6 million in Traditional Medicaid, which will be used to offset the Healthy Michigan deficit of \$439,528. We are still in the process of closing FY18 and the audit will take place in March. There may be additional accruals that may occur that could change these numbers slightly, but Mr. Carpenter does not expect any significant changes.

4. Monthly Payment Report – November 2018 (Action)
Presented by Mr. Carpenter. Ms. Keller asked what TBD Solutions is currently doing for Region 10. Mr. Johnson responded that they are working with us on Utilization Management and organizing SIS Data.

It was moved by Ms. Keller, seconded by Mr. Jones, to receive the October 2018 Monthly Finance Report, the October 2018 Monthly Payment Report, the November 2018 Monthly Finance Report, and the November 2018 Monthly Payment Report as presented. **MOTION CARRIED**

B. Financial Staffing Update

Mr. Johnson reported that there are currently job postings for Financial Accountant and CFO. For the CFO position, there is a requirement of 5 years of experience in the CMH or PIHP systems, with a preference for both. We are not optimistic that we will find suitable CFO candidates, so an RFP will go out next Friday for the CFO and higher level finance services. The RFP will be out for 2 ½ weeks and we anticipate bringing recommendations to the March Board meeting.

VI. QUALITY IMPROVEMENT

A. FY19 Quality Improvement Plan – 1st Quarter Report

Ms. Hayes presented this report that shows the goals and status updates for the 1st Quarter. This is a living document, so any changes made will be made as necessary. She stated the Quality Improvement Committee meets each month to review this report. There is a new goal – External Quality Review Correction Actions from the HSAG audit and this will need to be approved by the Board.

It was requested that the Committee chairs provide a summary at the end of the 2nd quarter. This would be easier for this Board to understand.

It was moved by Ms. Keller, seconded by Ms. Mills, to approve the FY19 1st Quarter Quality Improvement Plan Report as presented. **MOTION CARRIED**

B. FY18 4th Quarter Performance Indicator Report

Ms. Hayes stated this report is reported to the state 90 days after the end of the quarter. She reviewed the results of each indicator. At the PIHP level, all performance standards were met. Performance Indicator #2 – Not met by Lapeer CMH; Performance Indicator #3 breakout of adults with mental illness – Not met by St. Clair CMH; Performance Indicator #3 breakout of children with developmental delays – Not met by Sanilac CMH and St. Clair CMH; Performance Indicator #10 breakout for children – Not met by Sanilac CMH; Performance Indicator #10 breakout for adults – Not met by Sanilac CMH. CMHs that did not meet performance standards were required to submit root cause analyses and correct action plans and summaries of those are on the last two pages of the report.

C. HSAG Compliance Monitoring Report

Ms. Hayes presented the report showing that standards were reviewed in 8 out of 17 performance categories. She reviewed the overview of findings, as well as the methods, strengths and required actions for each standard. There was a total compliance score of 75%. It was noted that one area that improvement needs to be done is Grievance and Appeals, and there have been many changes taking place in this area. The new Region 10 Grievance & Appeal Manager will do a presentation to the Board in February or March. A corrective action plan is due to the State by the end of this month for the standards that were not met.

VII. REGULATORY COMPLIANCE COMMITTEE

- A. Meeting Minutes
- Ms. Keller reviewed the meeting minutes.
- B. FY18 Annual Corporate Compliance Report

Ms. Keller presented the report that was endorsed by the Regulatory Compliance Committee.

It was moved by Ms. Keller, seconded by Dr. Dani, to approve the FY18 Annual Corporate Compliance Report as presented. **MOTION CARRIED**

VIII. SUBSTANCE USE DISORDERS

A. SUD Oversight Board Meeting Minutes (1.8.19)

Ms. Cole presented and reviewed the meeting minutes from the January 8th meeting. There were two PA2 requests for Genesee County, which was approved at the meeting, and one for St. Clair CMH, which could not be approved due to no St. Clair CMH representation at the meeting. Mr. Johnson will follow up with Ms. Prowse on getting this approved before the next meeting.

It was moved by Ms. Mills, seconded by Ms. Keller, to approve the Genesee County PA2 request for Recovery Coaching and the Genesee County PA2 request for Co-Occurring Training, as presented. **MOTION CARRIED**

IX. <u>DIRECTOR'S REPORT</u>

A. 2018 Strategic Plan Update

Mr. Johnson presented a chart showing the 2018 Strategic Plan and noted that most areas are continuing into 2019. Ms. Keller asked to receive an update to the Utilization Management project. Mr. Johnson stated he will have Dr. Seilheimer do a presentation to this Board on the UM pilot project.

B. 2019 Strategic Plan

Mr. Johnson presented the Strategic Plan for 2019, which includes: Administrative Gap Analysis, Data Analytics Strategy, Budget Development, Utilization Management, Healthcare Integration, Regional Realignment, Finance, and Board Relationship. Mr. Priemer asked if the staffing capacity will change due to the regional realignment. Mr. Johnson stated that we are currently under capacity, and the functions we are currently doing will still need to be done so we are not currently anticipating reduced need.

C. 298 Pilot Separation Plan

Mr. Johnson presented a plan for separation of GHS from the region on October 1, 2019. A subcommittee will be formed to review proposed new by-laws and revisions required to the operational agreement. Chairperson Curtiss asked that Mr. Priemer, Ms. Mills and Dr. Dani be on the subcommittee and all agreed. She and Mr. Johnson will also be a part of the subcommittee. She stated the first meeting will be discussed immediately after this meeting.

D. New MDHHS Director

Mr. Johnson presented an article about Mr. Robert Gordon, the new MDHHS Director.

E. Other

Mr. Johnson reported that a consultative report draft regarding the FY18 performance bonus has been received and the Region received 100% in all areas. The final report will not be released until after February 28th, 2019.

298 Transition – Next meeting scheduled at end of January regarding SUD technical assistance for the potential pilot sites. Next month will be the first transition meeting with the Department, PIHPs, and pilot CMHSPs.

Mr. Johnson reported on local representation changes in the Senate and House. He stated that a listing of all Committee assignments was sent out and he will send a copy out to everyone.

Mr. Johnson stated that the Federal government is working on plans to block grant Medicaid. If this is done, it has the potential to be harmful to Michigan.

Network Adequacy Standards are being worked on at the Federal level, and what they are working on is very similar to what Michigan is working on.

X. ANY OTHER BUSINESS TO PROPERLY COME BEFORE THE BOARD

Mr. Johnson had a discussion with Mr. Rieves who believes it is time to retire from the Region 10 PIHP Board. We will begin the process of looking for a new SUD representative who is in one of the three counties in the new region.

XI. <u>CITIZENS WISHING TO ADDRESS THE BOARD</u>

None

XII. <u>ADJOURNMENT</u>

It was moved by Ms. Cole, seconded by Mr. Jones, to adjourn the meeting. With no further business to discuss, Chairperson Curtiss adjourned the meeting at 10:47 p.m.

Respectfully submitted,

Reviewed and approved,

Robin Kalbfleisch Recording Secretary Wanda Cole

Region 10 Board Secretary/Designee