Supporting recovery, prevention, health, and wellness of the body, the mind, and the community.

Genesee HEALTH SYSTEM
Hope and health in the community

ACCESS TO SERVICES
420 W. Fifth Avenue • Flint, MI 48503

Phone: (810) 257-3740
Toll Free: (866) 346-3648
TTY: (810) 232-6310

Available 24 Hours per Day, Seven Days per Week

www.genhs.org
Mission Statement
Supporting recovery, prevention, health, and wellness of the body, the mind, and the community.

Our Vision
GHS will take positive action to promote hope and health by recognizing the interconnectedness of the body, the mind, and the community. We will do this by drawing out and strengthening the natural systems of support inherent to all communities so that individuals achieve the lives they desire. We will use a relationship based model of care to empower the people we serve and all members of our community to be the drivers of their own health and wellness goals. We will support those who need it with highly-qualified caring professional teams able to respond to needs across all spheres of life: physical, mental, social, and spiritual. We believe that recovery is possible, worthwhile, and achievable for everyone.

GHS Values
- Welcoming, accessible, responsive services
- Providers who understand the need for relationship
- Inclusiveness founded upon the inherent worth and dignity of every member of the community, with respect and appreciation for diversity of opinions, preferences, and life choices
- Delivery systems that integrate physical and behavioral health care
- Accountable, transparent stewardship of public trust
- Good corporate citizenship, partnership, and leadership across the community’s many networks of services and supports, both public and private
Frequently Asked Question

1) Do I need to have insurance?
NO. Genesee Health System’s Access Center will determine and identify a person’s eligibility for publicly funded services and supports. If it is determined that a person is eligible to receive services, GHS will work with the individual based upon income and number of dependents.

2) Do I need to have an appointment?
NO. We accept walk-in clients for adults Monday through Friday from 8:00 am - 4:00 pm. However, it is best to call us beforehand as some of the screenings and services can be completed over the phone.

3) If I come in for services, how long does it take to start receiving treatment?
If treatment is recommended, non-emergent services are typically established within 14 days. If there is an emergency or crisis, services are available immediately.

4) Do I need to bring anything with me?
YES. Individuals coming in for a screening should bring their insurance card (if applicable) their social security number/card, a current listing of medications or the medication bottles. Guardianship or Court Papers are required as well - if applicable (e.g. to care for someone over the age of 18, for a mandate as part of probation, etc.)

Remember, help is only a phone call away. WITHOUT YOU, WE WOULDN’T BE HERE!
Contact our Customer Services Department
(810) 257-3705
Monday - Friday 8:00 am - 5:00 pm

As always, you may contact our 24 HOUR CRISIS LINE at:
(810) 257-3740    Toll Free: (877) 346-3648
**ADVOCACY ORGANIZATION**

- **Community Resources**: Dial 2-1-1
- **NAMI Michigan (National Alliance for the Mentally Ill)**: (800) 331-4264
  - Genesee County: (810) 232-6498
  - Website (local): www.namigenesee.org
  - National Website: www.nami.org
- **Association for Children’s Mental Health**: (517) 372-4016
  - Toll Free: (888) 226-4543
  - Website: www.acmh-mi.org
- **The ARC-Michigan: A State Organization on Developmental Disabilities**
  - Main: (517) 487-5426     Toll Free: (800) 292-7851
  - Website: www.arcmi.org
  - National Website: www.thearc.org
- **Michigan Protection and Advocacy Services, Inc.**: (517) 487-1755
  - Toll Free: (800) 288-5923
  - Website: www.mpas.org
- **United Cerebral Palsy of Michigan**: (800) 828-2714
- **WEISS Advocacy Center**: (810) 238-3333
- **Poison Control**: (800) 222-1222
- **Parent Help Line - Confidential & Anonymous**:
  - Toll Free & TTY: (800) 942-4357
  - (Available 24 Hours per Day, 7 Days per week)
- **REACH**: (810) 233-8700

**WEB SITE RESOURCES**

- **Genesee Health System**: www.genhs.org/resources
- **Center for Educational Networking** - Special Education in Michigan:
  www.cenmi.org
- **MedLine Plus Health Information**: www.medlineplus.gov
- **Mental Health Net**: www.mentalhelp.net
- **Michigan Department of Health & Human Services**: www.michigan.gov/mdhhs
- **Michigan Disability Rights Coalition**: www.copower.org
- **NAMI Fact Sheets**: www.nami.org/Learn-More/Fact-Sheet-Library
- **National Suicide Prevention Lifeline**: www.suicidepreventionlifeline.org
- **Substance Abuse and Mental Health Service Administration (SAMHSA)**:
  www.samhsa.gov
- **American Psychological Association**: www.apa.org
GHS DIRECTORY

Mr. Danis Russell - Chief Executive Officer
............................................................................................................................................(810) 257-3707
............................................................................................................................................drussell@genhs.org

Brian Swiecicki - Vice President of Business Operations
............................................................................................................................................(810) 257-3707
............................................................................................................................................bswiecicki@genhs.org

Dr. Lauren Tompkins - Vice President of Clinical Operations
............................................................................................................................................(810) 257-3707
............................................................................................................................................ltompkins@genhs.org

Lisa Shumpert - Corporate Compliance Officer
............................................................................................................................................(810) 424-6061
............................................................................................................................................lshumpert@genhs.org

Todd Rosen, M.D. - Medical Director
.............................................................................................................................................(810) 257-3707

Valinda Christopher - Director of Children’s Services & Supports
.............................................................................................................................................(810) 257-3676
.............................................................................................................................................TTY: (810) 767-7736
.............................................................................................................................................vchristopher@genhs.org

Renee Keswick - Manager of Communication and Public Relations
Customer Services..................................................................................................................(810) 257-3705
.............................................................................................................................................(866) 211-5455
.............................................................................................................................................TTY: (810) 257-1346
.............................................................................................................................................rkeswick@genhs.org

Cheryl Rousseau - Director of Office of Recipient Rights
.............................................................................................................................................(810) 257-3710
.............................................................................................................................................(877) 668-8933
.............................................................................................................................................TTY: (810) 257-1346

Crisis Services - 24 Hours / Day - 7 days / Week
.............................................................................................................................................(810) 257-3740
.............................................................................................................................................(877) 946-3648
.............................................................................................................................................TTY: (810) 232-6310

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MEDICAID HEALTH PLANS (MSPs)

Medicaid Health Plans cover medical services not included in the service array for mental health and substance use disorders offered through the Region 10 Prepaid Inpatient Health Plan and its member Community Mental Health centers. For a list of medical services, see Chapter 9 in your Customer Handbook. The Medicaid Health Plans that serve Region 10 for Genesee County are listed below.

**Midwest Health Plan/HAP**  
(888) 654-2200  
www.midwesthealthplan.com

**McLaren Health Plan**  
(888) 327-0671  
www.mclarenhealthplan.org

**Molina Healthcare of Michigan**  
(888) 449-6848  
www.molinahealthcare.com

**United Health Care**  
(800) 903-5253  
www.uhccommunityplan.com

**Blue Cross Complete**  
(800) 228-8554  
www.mibluecrosscomplete.com

**Meridian Health Plan of Michigan, Inc.**  
(888) 773-2647  
www.mhplan.com
COMMUNITY RESOURCES

Social Security ................................................................. (800) 772-1213
24 hr. automated national TTY ....................................... (800) 325-0778
Robert T. Longway ...................................................... (888) 318-7282
Local TTY ........................................................................ (810) 233-6635
N. Flint Office ............................................................... (877) 748-9766
N. Flint Office TTY ....................................................... (800) 325-0778

Mich. Department of Health & Human Services
McCree Building ......................................................... (810) 760-7300
Clio ............................................................................... (810) 787-7101

Mich. Department of Health & Human Services ....(517) 373-3740
Genesee County Health Department ................................ (810) 257-3612

Michigan Relay Center .................................................. 7-1-1
Legal Services of Eastern Michigan ......................... (810) 234-2621
Disability Network ....................................................... (810) 742-1800
TTY ............................................................................... (810) 742-7647

MTA - Your Ride:
Burton: ............ (810) 767-5992 Flushing: ........... (810) 780-8930
Clio: ................. (810) 780-8920 Grand Blanc:..... (810) 780-8960
Davison: .......... (810) 780-8910 Mount Morris:.. (810) 780-8970
Fenton: ............ (810) 780-8965 Otisville:........... (810) 780-8910
Flint East:......... (810) 767-5541 Swartz Creek:.. (810) 780-8950
Flint West: ........ (810) 233-4751

Michigan Rehabilitation Services .............................. (810) 760-2103
One Stop Shelter of Flint ........................................... (810) 767-0500
2-1-1 (for non-emergency help)................................. 2-1-1
Genesee Free Clinic .................................................... (810) 235-4211
Salvation Army ........................................................... (810) 232-2196

Genesee County Health Center
Center City ................................................................. (810) 496-5777
Atherton East .............................................................. (810) 422-5834

One Stop Housing Resource Center ...................... (810) 600-4525
Red Cross .................................................................... (810) 232-1401
Genesee County Community Action Resource (GCCARD)
................................................................. (810) 768-4675
Artwork by Steven Graves

Genesee Health System is a member of the Region 10 PIHP