A Sentinel Event is an unexpected occurrence involving death or serious injury, i.e. loss of limb or function, or risk thereof.

<table>
<thead>
<tr>
<th>Consumer Number:</th>
<th>Local Process</th>
<th>SERC Review</th>
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<tbody>
<tr>
<td></td>
<td>Yes</td>
<td>No</td>
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The local process determined whether a SE-Suicide occurred, i.e. the person

- Was actively receiving services at the time of their death
- Received an emergency service within the last 30 calendar days
- Lived in a 24-hour specialized setting (or SUD residential treatment)
- Lived in own home but received ongoing personal care services, i.e. assistance with ADLs minimum once weekly for six at least six months (refer to Appendix B.4)

The local process indicated whether the critical incident involved the person’s

- Unexpected death
- Serious illness requiring admission to hospital
- Alleged case of abuse or neglect
- Accident resulting in his/her injury requiring ER visit or admission to hospital/urgent care clinics
- Behavioral episode, i.e. those not already addressed in the treatment plan, PD greater than $100, acts/Attempts at harm to self or others, and elopement
- Arrest and/or conviction
- Medication error (resulting in death or serious injury or risk)

The local process performed an appropriate response to the Sentinel Event

- Thorough and credible Root Cause Analysis (focusing primarily on systems or processes) was completed
- A systems-based improvement plan was implemented (to reduce risk, identify who, when, how implementation will be monitored)
- There is monitoring of the effectiveness of those systems improvements

The local process has complied with reporting requirements to the PIHP

- If an improvement plan is ruled-out, a rationale is discussed (leave blank if an improvement plan is in place)
- The initial SE summary report on RCA activity was submitted to the PIHP within 14 calendar days
- The RCA status report is being submitted to the PIHP every 30 days until final disposition is reported to the PIHP

Findings and Disposition:

Recommendations:

Date: